

Good evening, Academy Families.

We have some very exciting news about the lunch ordering process at Academy at the Lakes. FACTS has released a new feature that allows us to give lunch credits that can be used for future lunch purchases.

Please know that this new feature applies only to school cancellations and vendor order mistakes. We will not utilize this feature to cancel regular weekly lunch orders that have already been placed and paid for. Continue to make note of any field trip announcements on the lunch calendar to avoid creating a lunch order in error.

We will be issuing credits for hurricane lunches next week. Our goal is to have all of them posted to your FACTS accounts by the time December lunches open on 11/28. You will be able to use the credits starting in December to purchase lunches. When you are in the checkout process, you will see a checkbox indicated in the picture below. You will need to click on this box in order to apply the credit to your current total.

are processed by FACTS Management Company, USA.

Total Amount	
Lunch Prepay	\$41.00
Applied Credit	-\$1.00
<input checked="" type="checkbox"/> Apply \$1.00 Credit Amount.	

Total **\$40.00** [Details](#)